SCHOOL CHOICE

We are not providing face-to-face support. Please visit our website
www.dekalbschoolsga.org/school-choice

Application Website:
www.yourchoicedekalb.org/login

Support line: 678-676-0050

Problems with the application: See page 2

*The lottery will take place on March 25, 2022. Applications must be submitted by Feb. 4, 2022. Selections are not first-come, first-served.

Common Application issues:

- **Website link isn't working**: *The correct website is www.yourchoicedekalb.org/login or Click Apply Now from the School Choice website www.dekalbschoolsga.org/school-choice.*

- **I have applied to school choice before but can't remember my password:** *Click forget password on the application site.*

- **My child's name isn't on my dashboard:** *Enter the child's information again. The application vendor uses a new platform that may not have saved previous student & parent information.*

- **I entered my child's student ID number and received an error message that the record could not be found:** *Please email school_choice@dekalbschoolsga.org with your child's first name, last name, and student ID. We will submit a help desk ticket to resolve this issue. Please allow up to 72 hours for a resolution. You may try inputting your application at any time after 72 hours have passed.*

- **After submitting my application, I received an email that my child is ineligible for the programs that I selected:** *There is a grade glitch in the application. The vendor is working to correct this error. Please try making your selections again after Wednesday 1/12/22.*

- **I live within DeKalb; however, the application is indicating that I live outside of DeKalb School District:** *Please send an email with your name, child name and address to* [*school_choice@dekalbschoolsga.org*](mailto:school_choice@dekalbschoolsga.org)*.*

- **I am an employee; however, my work location is not located in the selection choices in the application**: *This is a glitch that the vendor is working to correct. Please try again after Wednesday 1/12/22.*